

## Sales and Refunds for Just Jhoom! in person and on the website [www.justjhoom.co.uk](http://www.justjhoom.co.uk)

*This Sales and Refunds policy relates to Just Jhoom! which comprises but is not limited to the following subsidiaries and their corresponding websites: Jungle Jhoom! ([www.junglejhoom.com](http://www.junglejhoom.com)) The Coaching Couple (<https://thecoachingcoupleafrica.blog/>).*

### Just Jhoom! Shop

#### 1 Contract of Purchase

##### 1.1 Definitions

"Conditions" means these terms and conditions and the Special Conditions; "Product" means a product displayed for sale on the Website; "Product Description" means that part of the Website where certain terms and conditions in respect of the individual Product are provided; "Special Conditions" means the terms and conditions in the Product Description; "Users" means the users of the Website collectively; "Personal Information" means the details provided by you on registration; "We/us" means Just Jhoom!; "Website" means the website located at [www.justjhoom.co.uk](http://www.justjhoom.co.uk) or any subsequent URL which may replace it; "Cookies" means small text files which our Website places on your computer's hard drive to store information about your shopping session and to identify your computer; and "You" means a user of this Website.

##### 1.2 A contract of purchase is created when:

You place the order for your services/products on the Website by pressing the confirm order button at the end of the checkout process. You will be guided through the process of placing an order by a series of simple instructions on the Website.

#### 2 Payment

2.1 In order to purchase Sessions or Products from our website, you must submit a valid credit or debit card. You warrant that the payment card you submit is yours. All credit/debit card holders are subject to validation checks and authorisation by the card issuer. Just Jhoom! is not responsible in the event that your payment card provider refuses to authorise payments.

2.2 Credit Card Security - Just Jhoom! uses PayPal to provide a secure environment for your transactions.

2.3 We do not store any financial data on our systems.

2.4 We are currently not VAT registered so prices listed are the price you pay, but do not include a reclaimable amount of VAT as we cannot supply you with a VAT invoice.

2.5 All Product prices on the Website are displayed in USD, UK Sterling, Kenya Shillings.

#### 3 Online Training Courses and Coaching/Healing Sessions

##### 3.1 Refund Policy for Online Learning and Training Courses and Coaching/Healing Sessions

Where an online course has been purchased and access given to the customer via our website, we do not offer a refund. When a session has been paid for on the website or in person or Mpesa, we do not offer a refund unless the cancellation of the session is made by us and we have not offered a suitable alternative.

##### 3.2 Delivery of course

Delivery is instant via a membership programme on the website. On payment, the user will get immediate access to Module 1 in every course (unless otherwise stated). The delivery of subsequent modules depends on course type.

##### 3.3 Delivery of session

This is in person at the Healing Cabin in Nanyuki or online via Zoom.

#### 8 The Just Jhoom! Online Shop

The Just Jhoom! Online Shop is completely dedicated to your total satisfaction.

If you have any suggestions or comments please email us [admin2025@justjhoom.co.uk](mailto:admin2025@justjhoom.co.uk)

**General**

If any of the provisions of these Terms and Conditions are held to be invalid or unenforceable in whole or in part, that part shall be severed from the remainder of the provisions and the validity of the other provisions and the remainder of the provision in question shall not be affected.

We may alter these terms and conditions from time to time and post the new version on our website, following which all use of our website will be governed by that version. You must check the terms and conditions on the website regularly.

These terms and conditions shall be governed by, and construed in accordance with Kenyan law.

**Contact**

If you have any questions or concerns about these terms and conditions please email [admin2025@justjhood.co.uk](mailto:admin2025@justjhood.co.uk)